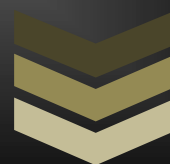


# Deaf/Hard of Hearing Resource Book



Lions Hearing Center  
Of Michigan



*This resource book was put together to assist audiologists in Michigan link the people they serve with other program and services available in Michigan.*

*Nan Asher, Program Consultant; Michigan Early Hearing Detection and Intervention Program, and five time gubernatorial appointee of the Michigan Division on Deaf and Hard of Hearing Advisory Board provided assistance in putting this guide together.*

## **Table of Contents**

(Statewide, Regional & National levels)

<i>Advocacy, Information and Referrals .....</i>	<b>3</b>
<i>Camps for Deaf or Hard of Hearing Children .....</i>	<b>8</b>
<i>Cochlear Implant Centers &amp; Technology .....</i>	<b>9</b>
<i>Deaf-Blind Services.....</i>	<b>11</b>
<i>Educational Programs and Services.....</i>	<b>13</b>
<i>Genetic Services and Registries .....</i>	<b>18</b>
<i>Hearing Aids .....</i>	<b>19</b>
<i>Hearing Assistive Technologies .....</i>	<b>20</b>
<i>Hearing Dogs.....</i>	<b>22</b>
<i>Insurance.....</i>	<b>23</b>
<i>Interpreter Agencies and Registries.....</i>	<b>24</b>
<i>Language Assessment .....</i>	<b>27</b>
<i>Mental Health Services.....</i>	<b>27</b>
<i>Parent Networks and Support Organizations .....</i>	<b>29</b>
<i>Professional Associations.....</i>	<b>33</b>
<i>Publications .....</i>	<b>35</b>
<i>Service Clubs.....</i>	<b>36</b>
<i>Speech/Language Therapy.....</i>	<b>37</b>
<i>Vocational Training .....</i>	<b>38</b>

## **Advocacy, Information and Referrals:**

### **Division of Deaf and Hard of Hearing (DODHH)**

The DODHH state office concentrates on helping improve the lives of Michigan's one million Deaf and Hard of Hearing citizens. Our mission is to affirm the indisputable right of Deaf and Hard of Hearing Persons to a secure and effective way of communication. The office receives input from its 13-member citizens Advisory Council appointed by the Governor.

**Contact:** Sheryl Emery, Director

E-mail: [DODHH@michigan.gov](mailto:DODHH@michigan.gov)

(877)499-6232(V)

(866)939-3853(VideoPhone)

(517)335-7773(Fax)

[Michigan.gov/dodhh](http://Michigan.gov/dodhh)

**Lansing location:** 201 N. Washington Square, #150, Lansing, MI 48913

**Wayne County location:** 3054 West Grand Boulevard, Suite 3-600, Detroit, MI 48202

**Wayne County Region:**

(313) 456-3700(V)

(313) 456-3701(Fax)

### **Michigan Coalition for Deaf, Hard of Hearing and DeafBlind People**

MCDHHD People is a statewide coalition of agencies and organizations working together to improve accessibility and services for Michigan's Deaf, Hard of Hearing and DeafBlind People. They host a calendar of events occasional workshops and list a lot of information, educational and resources on the website.

**Contact:**

**Email:** [info@michdhh.org](mailto:info@michdhh.org)

**Email to post calendar events:**

[events@michdhh.org](mailto:events@michdhh.org)

**Website:** [www.michdhh.org](http://www.michdhh.org)

**Mailing address:** PO BOX 16234, Lansing, MI 48901

### **Michigan Protection and Advocacy Service**

The mission of MPAS is to advocate and protect the legal rights of people with disabilities.

People with disabilities have to deal with a wide variety of issues. We try to answer any questions you may have relating to disability. We have experience in the following areas: discrimination in education, employment, housing, and public places; abuse and neglect; Social Security benefits; Medicaid, Medicare and other insurance; housing; Vocational Rehabilitation; HIV/AIDS issues; and many other disability-related topics.

**Contact:** Elmer L. Cerano

(800)288-5923(V/VP)

(517)487-1755(V/VP)

(517)487-0827(Fax)

[Molson@mpas.org](mailto:Molson@mpas.org) (email)

[Mpas.org](http://Mpas.org)

**Upper Peninsula Region:**

(906)228-5910(V)

(800)288-5923(VP)

(906)228-9148 (Fax)

**Location:** 4095 Legacy Parkway, Suite 500, Lansing, MI 48911

**Marquette office Location:** 129 West Baraga Ave., Suite A, Marquette, MI 49855

## **Michigan Chapter of AGBell**

The Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) is a lifelong resource, support network, and advocate for listening, learning, talking and living independently with hearing loss. Through publications, outreach, training, scholarships and financial aid, AG Bell promotes the use of spoken language and hearing technology. The **Michigan Chapter** supports all of the initiatives of the national AG Bell organization with a focus on Michigan communities, families, education, and advocacy. We work on a variety of activities in the state of Michigan from IDEA, Summer Camps for kids with hearing loss, conferences, seminars, and awareness of issues that affect the deaf and hard of hearing. We invite you to take a look around our website and join our organization!

**Email:** [listening@miagbell.org](mailto:listening@miagbell.org)

**Website:** [www.miagbell.org](http://www.miagbell.org)

Shon Halacka – President

**email:** [shonhalacka@miagbell.org](mailto:shonhalacka@miagbell.org)

**Address:** PO Box 250137, Franklin, MI 48025

## **University of Michigan Sound Support Program**

Sound Support is a resource for families and Professionals to help improve the quality and timeliness of care for children with a hearing loss.

**Website:**

[www.med.umich.edu/chidrenhearinginfo](http://www.med.umich.edu/chidrenhearinginfo)

**Phone:** (866) 595-5585 or (734) 936-4934

**Fax:** (734) 763-7802

**Location:** F6866 Mot Hospital, 1500 E. Medical Center Dr. Ann Arbor, MI 48109-0241

## **State Mediation System**

**Location:** Office of Special Education and Early Intervention Services

PO BOX 300008

Lansing, MI 48909

**Phone:** (517) 335-0476

## **Deaf and Hard of Hearing Services**

DHHS is an independent 501(c)3 agency serving Grand Rapids and surrounding areas since 1996. We serve approximately 3,500 deaf, hard of hearing, and hearing individuals and businesses each year through interpreter services, KidSigns, employment training, ASL classes, equipment distribution, community relations, and advocacy. DHHS strives in creating a positive impact on deaf and hard of hearing individuals' lives and helping them realize their full potential in society as productive, independent, capable and contributing citizens.

**Contact:**

**Phone:** 616-732-7358

**Videophone:** 616-828-0186

**Fax:** 616-732-7365

**Location:** 4328 Kalamazoo St SE, Grand Rapids, MI 49508

**Website:**

**Email:** [info@deafhhs.org](mailto:info@deafhhs.org)

## **Deaf Community Advocacy Network (Deaf CAN)**

Deaf Community Advocacy Network – DEAF C.A.N. is a non-profit Organization established in 1981 to provide services to the thousands of Deaf and Hard of Hearing people living in our area. DEAF C.A.N. offers direct client services to individuals and families, as well as community education and information for professional groups. DEAF C.A.N. provides a full array of services to the Deaf & Hard of Hearing communities in southeastern Michigan. DEAF C.A.N. is partially supported by generous donations from individuals, community organizations, corporations and foundations.

**Contact: Marcy Colton, Executive Director**

(248)332-3331(V)

(248)332-3323(VP)

(248)332-7334(Fax)

Deafcan.org

**Location:** 2111 Orchard Lake Road #101, Sylvan Lake, MI 48320

## **Deaf and Hearing Impaired Services, Inc.**

DHIS, Inc. is committed to providing the highest quality of comprehensive services for Deaf and hard of hearing older adults and their families, in southeast Michigan, linking their talents to the Deaf youth population through mentoring programs that enhance language and living skills, while promoting their independence and dignity through cooperative efforts with other community-based service providers and educational entities.

### **MAIN OFFICE**

25882 Orchard Lake Road  
Suite # 100  
Civic Center Office Plaza  
Farmington Hills, MI 48336  
**Voice:** (248) 473-1888  
**TTY:** (248) 473-1875

**Phone:** (248)473-1888

**TTY:** (248)473-1875

**Fax:** (248)474-7938(Fax)

**Email:** [Deafsvcs@aol.com\(email\)](mailto:Deafsvcs@aol.com)

**Website:** [Dhisonline.org](http://Dhisonline.org)

**Satellite locations located in: Wayne County :** 19200 Shiawassee, Detroit, MI 48219

**Oakland County:** (inside Gerry Kulick Community Center) 1201 Livernois, Ferndale, MI 48220

**Macomb County:** 51670 Van Dyke Road, Shelby, MI 48316

## **Sign Language Services of Michigan**

Sign Language Services of Michigan was founded in 1996. We currently have more than 50 state and nationally certified interpreters working with us. While our primary service is providing Sign Language Interpreters, we provide many services such as A.D.A. compliance training, skill testing, Deaf/Blind and oral interpreters, advocacy and consultation services.

### **Contact:**

**Phone:** (586)778-4188(V/VP)

**Text:** (810)459-3965

**FAX:** (586)285-1842:

### **Website:**

[www.Signlanguageservicesofmichigan.com](http://www.Signlanguageservicesofmichigan.com)

**Location:** 48171 Van Dyke Ave, Shelby Twp., MI 48317

## **V.O.I.C.E. INC**

V.O.I.C.E., Inc. is a 501(c)(3) non-profit organization offering a variety of services for Michigan's Deaf, Hard-of-Hearing and other people with disabilities. We are recognized as one of the leading providers of American Sign Language interpreting services in Michigan, but also provide a suite of other services as well for individuals, businesses and the Michigan community. Our primary focus at V.O.I.C.E., Inc. is to secure equal access for the Deaf, which is why we advocate for effective communication with the use of appropriate auxiliary aids. We educate the public about the importance of effective communication through presentations, workshops and town hall meetings. We also educate the Deaf of their rights to equal access.

**Contact:**

**Toll free:** 888-748-6423

**VideoPhone:** 989-607-2291

**Fax:** 989-497-9060

**Website:** <http://www.voiceinc-mi.org/>

**Location:** 4274 State Street, Saginaw, MI 48603

## **Student Advocacy Center**

Educational Advocacy for students with disabilities.

**Website:** [www.studentadvocacycenter.org](http://www.studentadvocacycenter.org)

**Location:** 1921 W. Michigan Ave, Ypsilanti, MI 48197

**Phone:** (734) 482-0489

**Fax:** (734) 482-0737

## **Better Hearing Institute (National)**

The Better Hearing Institute (BHI) is a nonprofit corporation that educates the public about the neglected problem of hearing loss and what can be done about it. Founded in 1973, we are working to: Erase the stigma and end the embarrassment that prevents millions of people from seeking help for hearing loss, show the negative consequences of untreated hearing loss for millions of Americans, promote treatment, and demonstrate that this is a national problem that can be solved. To achieve these objectives, we: Use the media, our web site and other communications forums to give the facts about hearing loss and promote better hearing. For example, thanks to BHI, nearly 60 Hollywood celebrities, sports personalities, business leaders and other noteworthy Americans have come forward to share their stories about hearing loss and how they have addressed it. Since 1973, BHI public service announcements have appeared in many key print publications (e.g. Newsweek, Time, Fortune, JAMA) and on all major television networks.

**Contact:**

**Phone:** (202)449-1100(V)

**Fax:** (202)216-9646(Fax)

**Email:** [Mail@betterhearing.org](mailto:Mail@betterhearing.org)(Email)

**Website:** [www.Betterhearing.org](http://www.Betterhearing.org)

**Location:** 1444 I Street, NW Suite 700, Washington, DC 20005

## **Deaf Students with Disabilities Network**

This on-line network is designed to provide resources, tools, and information to parents and professionals who have or work with deaf and hard of hearing students with disabilities. The site includes discussion forums designed to promote information sharing and ongoing opportunities to engage with others living and working with deaf and hard of hearing students with disabilities.

**Website:** <http://deafwdisabilities.grou.ps/home>

**Email:** [DSWDN@gallaudet.edu](mailto:DSWDN@gallaudet.edu)

## **National Black Deaf Advocates**

National Black Deaf Advocates (NBDA) is the official advocacy organization for thousands of Black Deaf and Hard of Hearing Americans. For more than three decades, NBDA has been at the forefront of advocacy efforts for civil rights and equal access to education, employment, and social services on behalf of the Black Deaf and Hard of Hearing in the United States. Founded in 1982, NBDA is a growing organization with more than 30 chapters across the country. As a non-profit organization, NBDA is supported by its members and others interested in furthering the mission, vision, and strategic objectives of this esteemed organization. Membership includes Black Deaf and Hard of Hearing; parents of Black Deaf and Hard of Hearing children; professionals who work with Black Deaf and Hard of Hearing organizations.

**Contact:** Benro Ogunyipe

**Email:** [President@nbda.org](mailto:President@nbda.org)(Email)

**Website:** [Nbda.org](http://Nbda.org)

## **Regional ADA Technical Assistance Agency**

Great Lakes Disability and Business Technical Assistance Center, University of Illinois/Chicago Institute on Disability and Human Development.

**Phone/TTY:** (312) 413-1407

**Website:** [www.adagreatlakes.org](http://www.adagreatlakes.org)

**Toll Free Phone/TTY:** (800) 949-4232

**Location:** 1640 W. Roosevelt Rd. Chicago, IL, 60608-6902

## **DEAF LINK**

DeafLINK connects Deaf and hearing individuals with information and networking knowledge through community resources. The mission of DeafLINK is to empower individuals who are Deaf, Hard of Hearing, or Deaf-Blind to reach their full potential in society by bridging communication barriers through accessible information. We provide quality services for individuals who use sign language to communicate, and advocate for equal access to community resources. We educate and promote Deaf culture.

**Website:** <http://cirfun.com/facets/2>

**Facebook:** <https://www.facebook.com/DeafLINKMichigan>

**Phone:** 269-288-0464

**VP Phone:** 269-924-0403 or 866-536-5417

**Fax:** (269) 969-6218

**Email:** [deaflinkadmin@cirfun.com](mailto:deaflinkadmin@cirfun.com)

**Location:** 154 West Street, Upper Level Suite 2, Battle Creek, MI 49037



## Camps for Deaf or Hard of Hearing Children

### Lions Bear Lake Camp

Lions Bear Lake Camp is licensed by the State of Michigan and is accredited by the American Camping Association. Developed exclusively for the camp profession, this nationally-recognized program focuses on program quality, health and safety issues. Bear Lake Camp has voluntarily submitted to an independent appraisal done by camp experts and has earned this mark of distinction. They offer two separate camps for deaf and hard of hearing youth that use speaking and listening as their primary mode of communication, the **Deaf and Hard of Hearing Youth Camp** and the **Deaf and Hard of Hearing Family Camp**.

**Contact:**

**Phone:** 810-245-0726

**FAX:** 810-245-0750

**Location:** 3409 N. Five Lakes Road, Lapeer, MI  
48446

**E-mail:** General Information:

info@bearlakecamp.org

**Website:** <http://www.bearlakecamp.org>

### Michigan Chapter AG Bell Association for Deaf and Hard of Hearing

**MCAGBAD Speech and Language Summer Camp:** Provides a fun, summer opportunity for oral deaf and hard of hearing youths who are in grades 4 to 12, and is located in partnership with the YMCA Storer Camp in Napoleon, MI. Some scholarships for qualified campers are available.

**Contact:**

**Phone for camp questions:** 313 331-2378

**Contact:** Shon Halacka – President

**Email:** [listening@miagbell.org](mailto:listening@miagbell.org)

**Website:** [www.miagbell.org](http://www.miagbell.org)

**Mailing address:**

PO Box 250137

Franklin, MI 48025

### Camp Chris

Formerly hosted by Lions District 11B-2 for many years to honor its founder Chris Williams after his death after starting Camp Amigo for Deaf Youth, in conjunction with other supportive organizations. Camp Chris is now hosted occasionally by the Michigan Coalition for Deaf, Hard of Hearing and DeafBlind people. Lately it has been held at Camp T in Greenville, MI. For information on camp check: [www.michdhh.org/youth/campchris.html](http://www.michdhh.org/youth/campchris.html) (website) or email: [campchris@michdhh.org](mailto:campchris@michdhh.org).

### Holley Family Village

Offers a variety of programs throughout the summer for Deaf, Deaf/Blind and hard of hearing people and their families, including sometimes hosting the Deaf Arts Festival. Check their website for listings as they may change annually.

**Contact:**

**Phone:** (517) 592-6283

**Videophone:** (517) 536-1518

**Website:** [www.holleyfv.org](http://www.holleyfv.org)

### Bay Cliff Health Camp

Bay Cliff Health Camp is primarily a therapy camp for disabilities; with programs for Deaf and Hard of Hearing Children. Sessions are 7 weeks in the summer. **Website:** [www.baycliff.org](http://www.baycliff.org)

**Phone:** (906) 345-9314

**FAX:** (906) 345-9890

## Cochlear Implant Centers

### Children's Hospital of Michigan

Children need a hospital of their own, where they come first. They need a hospital where specialists hold their hands and pediatric experts are always there for them. With more than 40 specialties, the Children's Hospital of Michigan sees more kids and trains more pediatric medical and surgical experts than any other hospital in the state. For over 125 years, the Children's Hospital of Michigan has been the hospital where all we know and everything we do is just for them.

**Contact:**

**Phone:** (313)745-8903

**Fax:** (313)734-5848

**Website:** [Childrensdmc.org](http://Childrensdmc.org)

**Location:** 3901 Beaubien, Detroit, MI 48201

### Henry Ford Hospital of West Bloomfield

Henry Ford West Bloomfield Hospital is at the forefront in providing advanced options for patients through medical and surgical advances.

**Contact:**

**Phone:** (248)661-6472

**Fax:** (248)661-6456

**Email:** [Communicationaccess@hfhs.org](mailto:Communicationaccess@hfhs.org)(Email)

**Website:** [Henryfordwestbloomfield.com](http://Henryfordwestbloomfield.com)

**Location:** 6777 W. Maple Road, West Bloomfield, MI 48322

### Michigan Ear Institute

The Michigan Ear Institute is one of the nation's leading surgical groups specializing in hearing, dizziness, inner ear, skull base, and facial nerve disorders in adults and kids. Our professional staff is comprised of a highly skilled, experienced team of otolaryngologists, neurologists, and audiologists who have earned national and international recognition for their outstanding diagnostic, surgical and research achievements. We are dedicated to providing the highest quality, dignified care for our patients, and to advancing the level of medical research and education devoted to the understanding and treatment of the disease affecting the ear and its related structures. We encourage professional referrals to the Institute.

**Contact:**

**Phone:** (248)865-2222(V)

**Fax:** (248)865-6161

**Website:** [Michiganear.com](http://Michiganear.com)

**Location:** 30055 Northwestern Highway, Suite 101, Farmington Hills, MI 48334

### University of Michigan Cochlear Implant Program

The University of Michigan Cochlear Implant Program was established in 1984 with the implantation of a single channel device in an adult. The first multi-channel device was implanted in an adult in 1986. The first child was implanted in 1987. Over 1,400 children and adults have received cochlear implants at the University of Michigan. Our center focuses on providing state of the art patient care and advanced research. We currently provide several types of cochlear implants including the Cochlear Corporation Nucleus device, the Advanced Bionics Clarion device, and the Med-El devise.

**Contact:**

**Phone:** (734)998-8119(V)

**TTY:** (734)998-8121

**Fax:** (734)998-8122(Fax)

**Email:** [Zwolan@med.umich.edu](mailto:Zwolan@med.umich.edu)

**Location:** 475 Market Place, Ann Arbor, MI 48108

## Cochlear Implant Technologies

### Advanced Bionics:

Advanced Bionics is a global leader in developing the most advanced cochlear implant systems in the world. Acquired by [Sonova Holding AG](#) and working with [Phonak](#) since 2009, AB develops cutting-edge cochlear implant technology that restores hearing to those with severe-to-profound hearing loss. With operations in over 50 countries and a track record for developing high-performing, state-of-the-art products, AB's talented, group of technologists and professionals are driven to succeed, work with integrity, and stay firmly committed to quality while delivering unmatched customer service.

**Contact:**

**Toll free:** 877.829.0026

**Phone:** 661.362.1400

**Fax:** 661.362.1500

**Email:** [info.us@AdvancedBionics.com](mailto:info.us@AdvancedBionics.com)

**Location:** 28515 Westinghouse Place, Valencia, CA 91355, United States

### Cochlear Americas

From the ordinary sounds that make up a typical day, to the extraordinary ones we cherish for a lifetime, we all want to experience a world full of sound. Hearing loss shouldn't prevent you or your child from enjoying the life you've always imagined. Cochlear technology brings the opportunity to enjoy new conversations, discover successes and live the life you've always imagined. Don't miss another moment.

**Contact:** Jim Felder

**Phone:** (303)790-9010(V/VP)

**Toll Free:** (800)523-5798

**Fax:** (303)524-6782

**Website:** [Cochlearamericas.com](http://Cochlearamericas.com)

**Location:** 3901 Beaubien Audiology, Detroit, MI 48201

### Med El Corporation

As the industry's technology leader in implantable hearing solutions, MED-EL products are the result of 30 years of focused research and a commitment by its founders to fostering a company culture of excellence. MED-EL has a strong tradition of advancing the technological and scientific foundation in the field of hearing implants. The company's strong and consistent focus on research and development will continue to fuel the pipeline of new ideas and innovations. Our broad portfolio of products ensures that we can provide a hearing implant solution to fit each candidate's unique hearing loss. MED-EL was there at the beginning and they will be there for you today, tomorrow and in the future offering state-of-the-art hearing implant solutions that are comfortable to wear and easy to use.

**Contact:**

**Phone:** (919)572-2222

**Toll Free:** (888)633-3524

**Fax:** (919)484-9229

**Email:** [Implants@medelus.com](mailto:Implants@medelus.com)(Email)

**Website:** [Medel.com](http://Medel.com)

**Location:** 475 Market Place, Bldg.1, Suite A, Ann Arbor, MI 48108

## Deaf-Blind Services

### Bureau of Services for Blind Persons: DeafBlind Unit

*(Formerly Michigan Commission for the Blind)*

A vocational rehabilitation agency that works with school systems to provide consultative services and helps students transition from school to adult services beginning at the age of 14. The Deaf-Blind Unit serves Deaf-Blind individuals statewide.

**Contact:** Cynthia Caldwell

**Fax:** (517)335-5140

**Toll Free:** (800) 292-4200

**Email:** [DeafBlind@michigan.gov](mailto:DeafBlind@michigan.gov)

**Phone:** (517)373-2062

**Website:** [www.michigan.gov/BSBP](http://www.michigan.gov/BSBP)

**TTY:** (517)373-4025

**Location:** 201 N. Washington Square, 2<sup>nd</sup> Floor,  
Lansing, MI 48909

**Toll Free TTY:** (888)864-1212

### DB Central

The College of Humanities and Social and Behavioral Sciences (CHSBS) strives to help students better understand people and communities at regional, national and international levels and also believes that students need to understand the past to make a difference in the future. CHSBS provides a significant portion of the liberal arts education in which all students must participate in order to graduate.

**Contact:**

**Email:** [Dbcen@cmich.edu](mailto:Dbcen@cmich.edu)

**Phone/Videophone:** (989)774-2725 (V/VP)

**Website:** [Dbcentral.org](http://Dbcentral.org)

**Fax:** (989)774-2553(Fax)

**Location:** 1200 S. Franklin St. Mount Pleasant,  
MI 48859

### American Association of the Deaf-Blind

The American Association of the Deaf-Blind (AADB) is a nonprofit 501(c) (3) national consumer organization of, by, and for deaf-blind Americans and their supporters. Deaf-Blind includes all types and degrees of dual vision and hearing loss. Our mission is to ensure that all deaf-blind persons achieve their maximum potential through increased independence, productivity, and integration into the community.

**Contact:**

**Email:** [Aadb-info@aadb.org](mailto:Aadb-info@aadb.org)

**Phone:** (301)495-4403(V)

**Website:** [Aadb.org](http://Aadb.org)

**Videophone:**(301)563-9107(VP)

**Location:** PO Box 2831, Kensington, MD 20891

**Fax:** (301)495-4404(Fax)

### Deaf-Blind-Link-Teaching Research

NCDB is a national technical assistance (TA) and dissemination center for children and youth who are deaf-blind. It is funded by the U.S. Department of Education's Office of Special Education Programs (OSEP). NCDB conducts initiatives and activities to achieve the following goals: increase the capacity of state and local early intervention and education agencies to improve policies and practices for children and youth who are deaf-blind; promote the use of evidence-based practices; and increase the capacity of families to develop relationships with fellow families, service providers, and others, and expand their knowledge of deaf-blindness and skills in self-advocacy and self-empowerment.

**Contact:**

**Email:** [Info@nationaldb.org](mailto:Info@nationaldb.org)

**Phone:** (800)438-9376(V)

**Website:** [Nationaldb.org](http://Nationaldb.org)

**Videophone:** (800)854-7013(VP)

**Location:** 345 N. Monmouth Ave. Monmouth,  
OR 97361

**Fax:** (503)838-8150(Fax)

## **Helen Keller National Center for Deaf-Blind Youths and Adults**

Helen Keller Services for the Blind offers a wide range of services and programs for people of all ages who are blind or have vision impairments. Thousands of people in the New York metropolitan area and in Nassau and Suffolk Counties take advantage of these services every year.

**Contact:**

**Phone:** (516)944-8900(V)

**Fax:** (516)944-7302(Fax)

**Email:** [Hkncinfor@hknc.org](mailto:Hkncinfor@hknc.org)

**Website:** [Helenkeller.org](http://Helenkeller.org)

**Location:** 57 Willoughby Street, Brooklyn, NY  
11201

## Educational Programs and Services

### Early On:

*Early On* Michigan offers early intervention services for infants and toddlers, birth to three years of age, with developmental delay(s) and/or disabilities, and their families. Research has shown that by addressing delays early on - especially between birth and age 3 - we can more effectively impact a child's development, even into adulthood. **"Don't worry, but don't wait."** If you think your infant or toddler may have a developmental delay, contact *Early On* right away.

**Contact:**

**Toll Free:** (800) Early-On

**Email:** [eoreferral@edzone.net](mailto:eoreferral@edzone.net).

**Website:** <https://1800earlyon.org>

**Early ON referral form:** [https://1800earlyon.org/online\\_referral.php](https://1800earlyon.org/online_referral.php)

### Michigan Department of Education: Special Education

The function of the Office of Special Education (OSE) is the general supervision, administration, and funding of special education programs and services for children and youth with disabilities ages 3-21. A free appropriate public education (FAPE) is provided to eligible children according to federal statute and regulations, state statute, administrative rules, and department procedures.

**Phone:** (517) 373-9433

Office of Special Education and Early Intervention Services:

Department of Education

PO BOX 30008

Lansing, MI 48909-7508

**Website:** [www.michigan.gov/mde/0,1607,7-140-6525\\_6530\\_6598---,00.html](http://www.michigan.gov/mde/0,1607,7-140-6525_6530_6598---,00.html)

### Michigan Department of Education: Low Incidence Outreach:

Low Incidence Outreach provides technical assistance and resources to enable local service providers to serve and improve the quality of education for students with a visual impairment or those who are deaf and/or hard of hearing including those with multiple impairments. Services for Deaf/Hard of Hearing:

- Educational Interpreter Information
- Sign Language Proficiency Interview (SLPI)
- Modified Sign Language Proficiency Interview (MSLPI)
- Accessibility
- Instructional and Related Services Resources

**General Phone:** (517) 373-2887

**Contact:** Tina Atkins-Dean; Deaf/Hard of Hearing Specialist

**Email:** [atkins-deant@michigan.gov](mailto:atkins-deant@michigan.gov)

**Direct Phone:** (517) 241-5234

**Website:** <http://mde-lio.cenmi.org/>

### State Mediation System

**Location:** Office of Special Education and Early Intervention Services

PO BOX 300008

Lansing, MI 48909

**Phone:** (517) 335-0476

## Center for Educational Networking

The Center for Educational Networking (CEN) supports the statewide communication and distribution efforts of the Office of Special Education (OSE) and other MAP initiatives supporting the work of OSE. CEN is a central resource for print and digital communication products and services.

The Center for Educational Networking (CEN) is a Mandated Activities Project (MAP) funded under the Individuals with Disabilities Education Act (IDEA), through the Michigan Department of Education, Office of Special Education (OSE).

**Contact:** Jenny

**Phone:** (517)908-3900(V)

**Toll Free:** (888)463-7656(Toll Free)

**Fax:** (517)908-0703(Fax)

**Email:** [Info@cenmi.org\(email\)](mailto:Info@cenmi.org)

**Website:** [Cenmi.org](http://Cenmi.org)

**Location:** 6412 Centurion Drive Suite 130,  
Lansing, MI 48917

## Holley Ear Institute

The mission of The Holley Institute, a non-profit organization founded in 1993, is to assist the Deaf, Deaf/Blind and hard of hearing by providing services and programs aimed at improving their quality of life. Early detection of hearing loss is critical for intervention. Holley Institute volunteers screen all newborn infants for deafness and hearing loss at St. John Hospital and Medical Center.

The Holley Institute owns and operates the Holley Family Village, located at De Sales Center on Lake Vineyard in the Irish Hills of Brooklyn, Michigan. There, we offer educational, recreational and mental health programs for Deaf, Deaf/Blind and hard of hearing children, adults and their families.

The Institute also offers classes in American Sign Language (ASL) to help educate the local and hospital communities.

**Contact:** Jill Wells

**Phone:** (313)343-3165(V)

**Videophone:** (313)343-8789(VP)

**Fax:** (313)343-4111(Fax)

**Website:** [Stjohn.org/holleyearinstitute](http://Stjohn.org/holleyearinstitute)

**Location:** 22151 Moross Road, Suite 223,  
Detroit, MI 48236

## Michigan School for the Deaf

Michigan School for the Deaf is a specialized statewide school in Flint for children in preschool through 12<sup>th</sup> grade who are deaf, or blind. Students can live on campus, or commute from home daily. Services include academic and vocational programs, occupational and physical therapy, sports programs, social work services, sign language classes, and audiology services.

**Contact:** Cece Winkler

**Toll Free Phone & V/P:** (800)622-6730

**Phone/Videophone:** (810)257-1400

**Fax:** (810)257-1490(Fax)

**Email:** [Winklerc1@michigan.gov](mailto:Winklerc1@michigan.gov)

**Website:** [Deaftartars.com](http://Deaftartars.com)

**Location:** 1235 W. Court Street Flint, MI 48503

## **Model Secondary School for the Deaf (National)**

The Model Secondary School for the Deaf Act (P.L. 89-694) was signed by President Johnson on October 15, 1966, and in May of 1969, the secretary of the U.S. Department of Health, Education and Welfare and the president of Gallaudet College signed an agreement authorizing the establishment and operation of the Model Secondary School for the Deaf (MSSD) at the College. MSSD is now located on the eastern end of the Gallaudet University campus. Today, MSSD provides a tuition-free comprehensive day and residential four-year high school program for deaf and hard of hearing students from the United States and its territories. MSSD students are expected to graduate ready for the challenges of adult life. It is our goal to provide students with an academically rigorous program so they will become self-directed, independent, resourceful learners who demonstrate essential knowledge, literacy, and the social and communication skills necessary to be effective, productive, and contributing members of society.

**Contact:**

**Phone:** 202-250-2216 (Videophone)

**Phone:** 202-651-5397 (Voice)

**Fax:** 202-651-5362

**E-mail:** [MSSDadmissions@gallaudet.edu](mailto:MSSDadmissions@gallaudet.edu)

**Website:**

<https://www.gallaudet.edu/mssd.html>

**Location:** 800 Florida Avenue, NE, Washington, DC 20002-3695

## **Gallaudet University (National)**

Gallaudet University, federally chartered in 1864, is a bilingual, diverse, multicultural institution of higher education that ensures the intellectual and professional advancement of deaf and hard of hearing individuals through American Sign Language and English. Gallaudet maintains a proud tradition of research and scholarly activity and prepares its graduates for career opportunities in a highly competitive, technological, and rapidly changing world.

**Contact:**

**Toll Free:** (800)995-0550 (v)

**Videophone:**(202)250-2474

**Phone:** (202)651-5300(V)

**Fax:** (202)651-5182{

**Email:** [Admissions.office@gallaudet.edu](mailto:Admissions.office@gallaudet.edu)

**Website:** [www.Gallaudet.edu](http://www.Gallaudet.edu)

**Location:** 800 Florida Avenue, Washington, DC 20002

## **House Research Institute (National)**

The House Research Institute (formerly House Ear Institute) is a non-profit 501(c)(3) organization dedicated to improving the quality of life for people with hearing loss and related disorders through scientific research, patient care, and the sharing of knowledge. Established in 1946 by Howard P. House, M.D., the House Research Institute has been engaged in the scientific exploration of the auditory system from the ear canal to the cortex of the brain for more than 60 years.

**Contact:**

**Toll Free:** (800)388-8612

**Phone:** (213)483-4431

**Videophone:** (213)484-2642

**Fax:** (213)483-8789

**Email:** [Info@hei.org](mailto:Info@hei.org)

**Website:** [Hei.org](http://Hei.org)

**Location:** 2100 W. 3rd Street, Los Angeles, CA 90057



## **John Tracy Clinic (National)**

John Tracy Clinic (JTC) provides worldwide, parent-centered services to young children (ages 0-5) with a hearing loss offering families hope, guidance, and encouragement. JTC is the leading diagnostic and education center for young children with hearing loss. We are the largest private provider of services to families with young children overcoming hearing loss in the world. Our renowned audiology, education and support services have garnered international attention and praise. We serve more than 25,000 families each year.

**Contact:**

**Toll Free:Phone/Videophone:** (800)522-4582  
(V/VP)

**Phone:** (213)748-5481(V)

**Videophone:** (213)747-2924(VP)

**Fax:** (213)749-1651(Fax)

**Website:** [Johntracyclinic.org](http://Johntracyclinic.org)

**Location:** 806 West Adams Blvd., Los Angeles,  
California 90007

## **Laurent Clerc National Deaf Education Center (National)**

The Laurent Clerc National Deaf Education Center at Gallaudet University provides information, training, and technical assistance for parents and professionals to meet the needs of children who are deaf or hard of hearing. Our mission is to improve the quality of education afforded to deaf and hard of hearing students, from birth to age 21, throughout the United States. The Clerc Center also maintains two demonstration schools, Kendall Demonstration Elementary School and the Model Secondary School for the Deaf.

**Contact:**

**Phone:** (202)651-5031(V)

**Videophone:** (202)651-5636(VP)

**Fax:** (202)651-5101(Fax)

**Email:** [Mssdadmissions@gallaudet.edu](mailto:Mssdadmissions@gallaudet.edu)(Email)

**Website:** [Clerccenter.gallaudet.edu](http://Clerccenter.gallaudet.edu)

**Location:** 800 Florida Avenue NE, Room 2200  
Washington, D.C. 20002

## **National Technical Institute for the Deaf**

The primary mission of the National Technical Institute for the Deaf is to provide Deaf and hard-of-hearing students with outstanding state-of-the-art technical and professional education programs, complemented by a strong arts and sciences curriculum that prepare them to live and work in the mainstream of a rapidly changing global community and enhance their lifelong learning. NTID also prepares professionals to work in fields related to Deafness; undertakes a program of applied research designed to enhance the social, economic and educational accommodation of deaf people; and shares its knowledge and expertise through outreach and other information dissemination programs.

**Contact:**

**Phone/Videophone:** (585)475-6400

**Fax:** (585)475-5978

**Website:** [Ntid.rit.edu](http://Ntid.rit.edu)

**Location:** 52 Lomb Memorial Drive, Rochester,  
NY 14623

## **Central Institute for the Deaf (International)**

CID's mission is to teach children, who are deaf and hard of hearing, to listen, talk, read and succeed. We partner with families and collaborate with universities, educators and other professionals worldwide to help children communicate to achieve their fullest potential.

**Contact:** Robin Feeder

**Email:** [R.fedar@cid.edu](mailto:R.fedar@cid.edu)(Email)

**Toll Free:** (877)444-4574

**Website:** [Cid.edu](http://Cid.edu)

**Phone:** (314)977-01329(V)

**Location:** 825 South Taylor Avenue, St. Louis,  
MO 63110

**Videophone:** (314)977-0037

**Fax:** (314)977-0023(Fax)

**Direct Phone:** (317)477-0223(Robin)

## Genetic Services & Registries

### Newborn Screening—Blood

Newborn Screening is a public health program required by Michigan law to find babies with rare, but serious disorders that require early treatment. All babies need to be tested in order to find the small number who look healthy but have a rare medical condition. Babies with these conditions seem healthy at birth but can become very sick in a short time. Each year more than 200 Michigan babies - one in every 500 to 600 births- are found to have a disorder detected by newborn screening.

**Contact:** William Young

**Phone:** (517)335-9205(William Young)

**Phone:** (517)335-8887(V)

**Toll Free:** (866)673-9939(Toll Free)

**Fax:** (517)335-9419(Fax)

**Email:** [Mdch-](mailto:Mdch-newbornscreening@michigan.gov)

[newbornscreening@michigan.gov](mailto:newbornscreening@michigan.gov)(Email)

**Website:** [Michigan.gov/newbornscreening](http://Michigan.gov/newbornscreening)

**Location:** 201 Townsend Street, CV 4th floor,  
Lansing, MI 48909

### Genetics Resource Center

The Genetics Resource Center is supported by the Michigan Department of Community Health, Genomics and Genetic Disorders Section.

**Contact:**

**Toll Free:** (866)852-1247

**Email:** [Genetics@michigan.gov](mailto:Genetics@michigan.gov)(Email)

**Website:** [Migrc.org](http://Migrc.org)

**Location:** 18181 Oakwood Blvd, Suite 102G,  
Dearborn, MI 48124

### The Boys Town Registry for Hereditary Hearing Loss (genetics)

Since the opening of Boys Town National Research Hospital in 1977, the hospital has been internationally recognized as a leader in clinical and research programs focusing on childhood deafness, visual impairment and related communication disorders. We have developed national medical programs that are now instituted in hospitals and clinics across the country. Today, the hospital offers a broad range of clinical services, including ear, nose and throat services at the Boys Town Ear, Nose and Throat Institute, general pediatric care with Boys Town Pediatrics, and orthopedic, internal medicine, pediatric gastroenterology, allergy, asthma, pediatric pulmonology, behavioral health, audiological and ophthalmologic care. The hospital has expanded to offer surgical and clinical services at two Omaha locations: 555 North 30th Street in Omaha and 14000 Hospital Road on the campus of Boys Town, Nebraska. Boys Town National Research Hospital has assembled national leaders in research who are making important contributions in the areas of genetics, hearing, language, vision and speech disorders. Applying these findings with new technologies, distance learning and the exploration of new research frontiers, the opportunities for new medical diagnoses, evaluation and treatment discoveries are endless. Accredited by The Joint Commission, Boys Town National Research Hospital is dedicated to providing leading edge clinical care, pioneering translational research and improving the lives of children and their families through applied technology and educational outreach programs. The hospital annually serves more than 40,000 children and families from across the United States.

**Contact:**

**Phone/Videophone:** (402)498-6511

**Website:** [Boystownhospital.org](http://Boystownhospital.org)

**Location:** 555 North 30th Street, Omaha, NE  
68131

## Hearing Aids

### Hearing Aid Loaner Programs:

For Children: *See Michigan Chapter, AGBell Association: Under Advocacy or Parent Resources.*

Many Independent Audiologist offer loaner hearing aids for their clients who are having theirs repaired through their office.

### Hearing Aid Helpline

The International Hearing Society (IHS) is a membership association that represents hearing healthcare professionals worldwide. IHS members are engaged in the practice of testing human hearing and selecting, fitting and dispensing hearing instruments and counseling patients. Founded in 1951, the Society continues to recognize the need for promoting and maintaining the highest possible standards for its members in the best interests of the hearing impaired it serves. As the membership organization for thousands of independent specialists, IHS conducts programs in competency accreditation, education and training and encourages specialty-level certification for its members.

**Contact:** Anthony S. Rushing

**Phone:** (313) 832-6234(V)

**Fax:** (313) 832-2802(Fax)

**Toll Free:** (800)521-5247(V)

**Phone:** (734)522-7200(V)

**Fax:** (734)522-0200(Fax)

**Phone:** (734)522-7200 ext. 225 (Bernadette)

**Email:** [Woodward.i@sbcglobal.net](mailto:Woodward.i@sbcglobal.net)

**Website:** [lhsinfo.org](http://lhsinfo.org)

**Location:** 3800 Woodward, Ste. 514, Detroit, MI 48201

### Lions Hearing Center of Michigan

The Lions Hearing Center of Michigan is an independent, non-profit that provides a wide range of hearing health services to individuals throughout Southeastern Michigan. Services include free hearing screenings for children and adults, hearing testing and evaluation, information, research, hearing aid assistance, scholarships for deaf and hard of hearing students as well as services for families of deaf children. The Lions Hearing Center of Michigan is affiliated with Wayne State University and the Department of Otolaryngology and Lions clubs in the region.

Branch locations for hearing testing and hearing aids are located in Dearborn, Southfield and Rochester, Michigan. The Lions Hearing Center and Wayne State University offer a wide range of hearing aids at affordable prices for all.

**Contact:** Phil A. Wells, Executive Director

**Voice:** (313) 577-5182

**Fax:** (313) 577-8555

**Email:** [pwells@med.wayne.edu](mailto:pwells@med.wayne.edu)

**Website:** [www.lhcm.org](http://www.lhcm.org)

## Hearing Assitive Technological Resources

### Michigan Assistive Technology Loan Fund

The assistive technology loan fund is a low-interest loan fund available to Michigan Residents with any type of disability. It may be used to purchase assistive technology devices or services.

**Contact:** Michele Seybert

**Fax:** (517) 203-1203

**Toll Free:** (800) 828-2714

**Location:** 3401 E. Saginaw St., Suite 216,

**Phone:** (517) 203-1200

Lansing, MI 48912

### Michigan Assistive Technology Project

Learn about assistive technology that makes life easier for people with disabilities. On-site demos may be available. You may also purchase or sell used assistive on the Xchange website.

**Contact:**

**Email:** [roanne@sprynet.com](mailto:roanne@sprynet.com)

**Phone/TTY:** (517) 333-2477

**Website:** [www.copower.org](http://www.copower.org)

**Toll Free:** (800) 760-4600

**Location:** 740 W. Lake Lansing Rd. Suite 400

**FAX:** (517) 333-2677

East Lansing, MI 48823

### Sign Language Services of Michigan

Sign Language Services of Michigan was founded in 1996. We currently have more than 50 state and nationally certified interpreters working with us. While our primary service is providing Sign Language Interpreters, we provide many services such as A.D.A. compliance training, skill testing, Deaf/Blind and oral interpreters, advocacy, **assistive hearing technology** and consultation services.

**Contact:** Amanda Lonsway.

**Fax:** (586)285-1842

**Phone:**(586)778-4188(V/VP)

**Web:** [Signlanguageservicesofmichigan.com](http://Signlanguageservicesofmichigan.com)

**Text:** (586)940-5452 (assistive technology only)

**Location:** 48171 Van Dyke Ave, Shelby Twp., MI 48317

### HARC Mercantile

Accessolutions for the hard of hearing and deaf. One stop shop for assistive, alerting and amplification products. Many items are on display in their showroom, or can be ordered via phone or online.

**Contact:**

**Location:** 5413 S. Westnedge Ave, Suite A,  
Portage, MI 49002

**Toll free:** (800) 445-9968

**Website:** [www.harc.com](http://www.harc.com)

**Phone:** (269) 324-1615

**Facebook:**

**Fax:** (269) 324-2387

<https://www.facebook.com/harcmercantile>

## **V.O.I.C.E. INC**

V.O.I.C.E., Inc. is a 501(c)(3) non-profit organization offering a variety of services for Michigan's Deaf, Hard-of-Hearing and other people with disabilities. We are recognized as one of the leading providers of American Sign Language interpreting services in Michigan, but also provide a suite of other services as well for individuals, businesses and the Michigan community. Our primary focus at V.O.I.C.E., Inc. is to secure equal access for the Deaf, which is why we advocate for effective communication with the use of appropriate auxiliary aids. We educate the public about the importance of effective communication through presentations, workshops and town hall meetings. We also educate the Deaf of their rights to equal access. Voice also sells Assistive Hearing Technology.

**Website:** <http://www.voiceinc-mi.org/>

**Fax:** 989-497-9060

**Toll free:** 888-748-6423

**Location:** 4274 State Street, Saginaw, MI 48603

**VideoPhone:** 989-607-2291

## **AbleDATA (National) Assistive Technologies**

AbleData provides objective information on assistive technology and rehabilitation equipment available from domestic and international sources to consumers, organizations, professionals, and caregivers within the United States. We serve the nation's disability, rehabilitation, and senior communities. AbleData's most significant resource is the AbleData database of assistive technology, which contains objective information on almost 40,000 assistive products. For each product, we provide a detailed description of the product's functions and features, price information (when available), and contact information for the product's manufacturer and/or distributors. We also offer information on non-commercial prototypes, customized and one-of-a-kind products, and do-it-yourself designs. To select products most appropriate to your needs, we suggest combining information provided by AbleData with professional advice, product evaluations, and hands-on product trials.

**AbleData does not sell any assistive products.**

**Contact:**

**Email:**

**Toll Free:** (800)227-0216

[Abledata@macrointernational.com](mailto:Abledata@macrointernational.com) (Email)

**Phone:** (703)356-8035

[www.Abledata.com](http://www.Abledata.com) (Website)

**Fax:** 703-356-8314.

**Location:** 103 W. Broad Street, Suite 400, Falls Church, VA 22046.

**TTY:** 703-992-8313.

## **Harris Communication (National)**

Harris Communications, Inc. was established as a mail order catalog company in 1982 by Dr. Robert Harris. Dr. Harris is a member of the deaf community, and began as a local distributor of assistive devices for the deaf in the Minneapolis/St. Paul area. Since that time, the customer base has expanded to the national and international level, selling directly to customers and through resellers to individuals who are deaf, have some level of hearing loss, or are interested in sign language.

**Contact:**

**Website:** [Harriscomm.com](http://Harriscomm.com)

**Phone:** (800)825-6758(V)

**Location:** 15155 Technology Dr, Eden Prairie, MN 55344

**TTY:** (800)825-9187

**Videophone:** (952) 388-2152

## **Telecommunications: Sorenson Video Relay (VRS) (National)**

SVRS empowers the deaf and hard-of-hearing community to communicate with both, deaf and hearing family, friends or business contacts using video relay service. This free, 24-hour service empowers you to place and receive calls with professional American Sign Language (ASL) interpreters via videophone and a high-speed internet connection. In addition, the services enable hearing callers to contact deaf or hard-of-hearing individuals as well.

**Contact:** Pat Nola

**Phone:** (801)287-9400(V)

**Toll Free:** (866)756-6729

**VP:** (801)386-8500

**Fax:** (801)287-9401

**Website:** [www.Sorensonvrs.com](http://www.Sorensonvrs.com)

**Location:** 4192 South Riverboat Road, Salt Lake City, Utah 84123

## **Hearing Dogs**

### **Paws with a Cause**

Paws With A Cause® enhances the independence and quality of life for people with disabilities nationally through custom-trained Assistance Dogs. PAWS® increases awareness of the rights and roles of Assistance Dog Teams through education and advocacy. PAWS provides services in 30 states and has placed more than 2,500 Assistance Dogs throughout the country. There are more than 180 volunteer Foster Puppy Raisers and hundreds of people volunteering for PAWS as breeding host families, community presenters or volunteers at special events. PAWS trains several types of Assistance Dogs: Service Dogs for people with physical disabilities, Hearing Dogs for people who are Hearing Impaired/Deaf, Seizure Response Dogs for people with seizure disorders, Service Dogs for Children with Autism. To learn more about Paws With a Cause visit [www.pawswithacause.org](http://www.pawswithacause.org)

**Contact:**

**Phone:** (248) 619-9201(V)

**Toll Free:** (800)253-7297(V/VP)

**Fax:** (616)877-0248(Fax)

**Email:** [Paws@pawswithacause.org](mailto:Paws@pawswithacause.org)(Email)

**Website:** [Pawswithacause.org](http://Pawswithacause.org)

**Location:** 1349 Piedmont Dr. Troy, MI 48083

## Insurance

### Children's Special Health Care Services Plan

CSHCS strives to enable individuals with special health care needs to have improved health outcomes and an enhanced quality of life through the appropriate use of the CSHCS system of care. Our goals are to: Assist individuals with special health care needs in accessing the broadest possible range of appropriate medical care, health education and supports. Assure delivery of these services and supports in an accessible, family centered, culturally competent, community-based and coordinated manner. Promote and incorporate parent/professional collaboration in all aspects of the program.

Remove barriers that prevent individuals with special health care needs from achieving these goals.

***There is a fee to join CSHCS. The fee is waived if the child is on Medicaid, MICHild, and is based on family income.***

**Contact:** Lonnie Barnett

**Toll Free:** (800)359-3722(V)

**Phone:** (517)335-8983(V)

**Video Phone:** (800)649-3777(VP)

**Email:** [cshcsfc@Michigan.gov](mailto:cshcsfc@Michigan.gov)

**Fax:** (517)335-9491(Fax)

**Website:** [Michigan.gov/cshcs](http://Michigan.gov/cshcs)

**Location:** Capitol View Building, 201 Townsend Street, Lansing, MI 48913

### ESCO (Ear Service Corporation)

ESCO's goal is to provide the best hearing instrument coverage and the best customer service, at the best possible price. We are proud of our commitment to our customers and the hearing industry.

Founded in 1989 by hearing and insurance professionals, ESCO is the leading provider of loss and damage coverage for hearing instruments in the U.S. By having covered more than 750,000 hearing instruments, ESCO is the trusted choice for hearing aid insurance.

**Contact:**

**Toll Free:** (800)992-3726

**Fax:** (763)559-4247

**Email:** [Info@earserv.com](mailto:Info@earserv.com)

**Website:** [Earserv.com](http://Earserv.com)

**Location:** 3215 Fernbrook Lane North,  
Plymouth, MN 55447

### Home Owners Policy

Many families/people can purchase coverage for protection on their hearing aids as rider coverage from their current home-owner's insurance policy. Check with your provider for more information.

### Midwest Hearing Industries, Inc.

Midwest Hearing Industries, a family owned company, began insuring hearing instruments over 50 years ago. Our focus is only on hearing instrument insurance, so you can be assured the premiums, programs, customer service and claim service you receive is top notch. Our loss and accidental damage coverage protects your financial investment with no deductible. We offer this protection to you for a minimal premium. Protect your hearing investment against the unexpected .

**Contact:**

**Toll free:** (800)821-5471 (Toll Free)

**Fax:** (952)835-9481(Fax)

**Email:** [Info@mwhi.com](mailto:Info@mwhi.com)

**Website:** [Mwhi.com](http://Mwhi.com)

**Location:** 4510 West 77th Street, Suite 201,  
Minneapolis, MN 55435



## Interpreter Service Agencies and Registries

### Communication Access Center for Deaf and Hard of Hearing

Communication Access Center for the Deaf and Hard of Hearing, Inc. (CAC) has been proudly serving Michigan's Deaf, Hard of Hearing, and Deaf Blind community since 1965. We are a non-profit organization (501(c) (3)) governed by a Board of Directors comprised of a majority of Deaf members. Our four core programs include: community interpreting, providing substitute teachers and teachers' aides to the Michigan School for the Deaf, community housing, and our senior citizens program. We are grateful to be longstanding partners of the United Way and Valley Area Agency on Aging. Additionally, our dedication and outstanding programs have been recognized with accreditation from CARF International for both our Senior Citizens and Community Housing programs. CAC is known for providing services that bridge communication and cultural barriers that exist between the Deaf community and those who do not sign. While we pride ourselves on a long tradition of involvement in Michigan's Deaf community, we have renewed focus and increased Deaf involvement in our operations to ensure the highest quality services to the Deaf, Deaf Blind, and Hard of Hearing residents of Michigan.

**Contact:**

**Phone:** (810)239-3112(V/VP)

**Fax:** (810)239-1606(Fax)

**Website:** [www.Cacdhh.org](http://www.Cacdhh.org)

**Location:** Gilbert Hall, 1277 West Court Street,  
Flint, MI 48503

### Deaf Community Advocacy Network (Deaf C.A.N.!)

Deaf Community Advocacy Network – DEAF C.A.N. is a non-profit Organization established in 1981 to provide services to the thousands of Deaf and Hard of Hearing people living in our area. DEAF C.A.N. offers direct client services to individuals and families, as well as community education and information for professional groups. DEAF C.A.N. provides a full array of services to the Deaf & Hard of Hearing communities in southeastern Michigan. DEAF C.A.N. is partially supported by generous donations from individuals, community organizations, corporations and foundations.

**Contact: Marcy Colton, Executive Director**

**Phone:** (248)332-3331

**Videophone:** (248)332-3323

**Fax:**(248)332-7334

**Website:** [www.Deafcan.org](http://www.Deafcan.org)

**Location:** 2111 Orchard Lake Road #101, Sylvan  
Lake, MI 48320

### Deaf Connection

Deaf Connection is pleased to provide state and nationally certified Sign Language Interpreters. All of our contract interpreters are skilled professionals who will assist with your communication needs, whether you are an experienced Deaf consumer or are hiring an interpreter for the first time.

**Phone:** 989-400-3998

**Fax:** 517-721-1026

**Email:** [deafconnectionllc@gmail.com](mailto:deafconnectionllc@gmail.com)

**Location:** 1001 Brookside Dr. #104, Lansing, MI  
48917

## DEAFLINK

DeafLINK connects Deaf and hearing individuals with information and networking knowledge through community resources. The mission of DeafLINK is to empower individuals who are Deaf, Hard of Hearing, or Deaf-Blind to reach their full potential in society by bridging communication barriers through accessible information. We provide quality services for individuals who use sign language to communicate, and advocate for equal access to community resources. We educate and promote Deaf culture.

**Website:** <http://cirfun.com/facets/2>

**Facebook:**

<https://www.facebook.com/DeafLINKMichigan>

**Phone:** 269-288-0464

**VP Phone:** 269-924-0403 or 866-536-5417

**Fax:** (269) 969-6218

**Email:** [deaflinkadmin@cirfun.com](mailto:deaflinkadmin@cirfun.com)

**Location:** 154 West Street, Upper Level Suite 2,  
Battle Creek, MI 49037

## Sign Language Services of Michigan

Sign Language Services of Michigan was founded in 1996. We currently have more than 50 state and nationally certified interpreters working with us. While our primary service is providing Sign Language Interpreters, we provide many services such as A.D.A. compliance training, skill testing, Deaf/Blind and oral interpreters, advocacy, Hearing Assistive Technologies and consultation services.

**Contact:** Dawn Flanigan or Bethany McLain

**Phone:** (586)778-4188(V/VP)

**Text Message:** (810)459-3965

**Fax:** (586)285-1842(Fax)

**24 hour EMERGENCY:** (810) 771-2042

**Website:**

[www.Signlanguageservicesofmichigan.com](http://www.Signlanguageservicesofmichigan.com)

**Location:** 48171 Van Dyke Ave, Shelby Twp., MI  
48317

## Voice INC

V.O.I.C.E., Inc. is a 501(c)(3) non-profit organization offering a variety of services for Michigan's Deaf, Hard-of-Hearing and other people with disabilities. We are recognized as one of the leading providers of American Sign Language interpreting services in Michigan, including Remote Video Interpreting Services. We also provide a suite of other services as well for individuals, businesses and the Michigan community.

**Toll free:** 888-748-6423

**VideoPhone:** 989-607-2291

**Fax:** 989-497-9060

**Website:** <http://www.voiceinc-mi.org>

**Location:** 4274 State Street, Saginaw, MI 48603

## Interpreter Registries:

### Department of Civil Rights, Division on Deaf and Hard of Hearing

**Recommendation:** Contact the DODHH for consultation and technical assistance when providing services to persons with a hearing loss.

All interpreters for the Deaf who work in Michigan must meet certain credentials to work in approved settings. All interpreters for the Deaf must also be registered with the Division on Deaf and Hard of Hearing. To check on line for Interpreter Agencies and Individual Interpreters credentials including Educational Interpreters certification, go to the Michigan Online Interpreter System's web site:

<http://www6.dleg.state.mi.us/interpreter/>

**Contact:** Sheryl Emery, Director

**E-mail:** DODHH@michigan.gov

**Toll free:** (877)499-6232(V)

**Videophone:** (866)939-3853

**Fax:** (517)335-7773

**Website:** www.Michigan.gov/dodhh

**Lansing location:** 201 N. Washington Square, #150, Lansing, MI 48913

**Wayne County location:** 3054 West Grand Boulevard, Suite 3-600, Detroit, MI 48202

**Wayne County Region:**

(313) 456-3700(V)

(313) 456-3701(Fax)

### Michigan Registry of Interpreters for the Deaf, Inc.

MIRID, established in 1970, is a state chapter of the National Registry of Interpreters for the Deaf (RID). RID was founded in 1964. MIRID assists interpreters in improving their skills, promotes professionalism in the interpreting field, and helps increase public awareness. MIRID is divided into eight subcommittees (local chapters) which work together promoting professional interpreting services for the Deaf.

**Contact:** Krista Nawrocki

**Email:** [Krista.nawrocki@yahoo.com](mailto:Krista.nawrocki@yahoo.com)

**Website:** [www.Mirid.org](http://www.Mirid.org)

### Registry of Interpreters for the Deaf, Inc. (national)

The Registry of Interpreters for the Deaf, Inc. (RID), a national membership organization, plays a leading role in advocating for excellence in the delivery of interpretation and transliteration services between people who use sign language and people who use spoken language. In collaboration with the Deaf community, RID supports our members and encourages the growth of the profession through the establishment of a national standard for qualified sign language interpreters and transliterators, ongoing professional development and adherence to a code of professional conduct. RID's function is to support its members by providing the foundation needed to launch and sustain careers while ensuring quality service to the Deaf community. We do this through a four-pronged approach.

**Contact:**

**Phone:** (703)838-0030(V)

**Videophone:** (703)838-0459(VP)

**Fax:** (703)838-0454(Fax)

**Website:** Rid.org

**Location:** 333 Commerce Street, Alexandria, VA 22314

## Language Assessment (State Resources)

### Sign Communication Proficiency Interview

Sign Communication Proficiency Interview (SCPI) and Modified Sign Communication Proficiency Interview (MSCPI) are one on one structured conversational interviews conducted in American Sign Language between an individual whom is trained as an SCPI/MSCPI interviewer and a Deaf/Hard of Hearing client. The purpose of this assessment is to determine the current level of functioning of the candidates receptive and expressive Sign Language skills. The assessment has three parts; the interview, rating, and report of strengths and weaknesses along with suggestions for improvement. A follow-up session to sit down and discuss the result is considered part of the assessment process. MSCPI is given to Deaf/Hard of Hearing children younger than 14 years of age, and those not yet in high school. SCPI is given to adults and Deaf/ Hard of Hearing children who are 14 years of age, and have begun high school. Michigan Department of Education-Low Incidence Outreach offers these two sign language assessment tools at no cost to K-12 educational programs and parents.

**Contact:** Jennifer Berrigan, SLPI  
Coordinator  
Michigan Department of Education-Low  
Incidence Outreach  
702 W Kalamazoo Street  
PO Box 30742  
Lansing, MI 48909  
VP/Relay #1: (517) 489-3179

VP/Relay #2: (970) 515-7737  
**Text Number:** (517) 897-3943  
**Fax Number:** (517) 335-1632  
**E-Mail:** [berriganj@michigan.gov](mailto:berriganj@michigan.gov)  
<http://mde-lio.cenmi.org>

**Location:** 702 West Kalamazoo St, Lansing, MI  
48909 P.O. Box 30472

## Mental Health Services

### State Mental Health Agency

**Location:** Department of Community Health  
Lewis-Cass Building  
320 S. Walnut Blvd  
Lansing, MI 48913  
**Website:** [www.michigan.gov/MDCH](http://www.michigan.gov/MDCH)  
**Phone:** (517) 373-3500

### State Mental Health Representative for Children and Youth

**Location:** Division of Mental Health Services to Children and Families  
Department of Community Health  
3423 N. Martin Luther King Dr.  
PO BOX 30195  
Lansing, MI 48909  
**Website:** [www.michigan.gov/MDCH](http://www.michigan.gov/MDCH)  
**Phone** (517) 335-9261

## **Website LIST of Michigan Mental Health Providers:**

This list is maintained and updated regularly by The Michigan Coalition for Deaf, Hard of Hearing, and DeafBlind People:

[http://www.michdhh.org/health\\_care/doc/MHProviders.pdf](http://www.michdhh.org/health_care/doc/MHProviders.pdf)

## **University Center for the Child and Family**

Affordable mental health services for children and families to help them enjoy a happier life, more satisfying relationships, and increased success at school or work.

**Website:** [www.umucf.org](http://www.umucf.org)

**Email:** [bvidovic@umich.edu](mailto:bvidovic@umich.edu)

**Phone:** (734) 615-7853 or (734) 764-9466

**Fax:** (734) 764-8128

## **National Deaf Academy**

*NDA* is a psychiatric residential treatment facility that offers treatment for hearing individuals as well as Deaf, Hard of Hearing, & Autistic individuals, including those with dual diagnosis of mental health and substance abuse.

**Location:** 19650 U.S. 441, Mt Dora, FL 32757

**Phone:** (352) 735-9500

## **ADARA National Office**

Our mission is to facilitate excellence in human service delivery with individuals who are Deaf or Hard of Hearing. This mission is accomplished by enhancing the professional competencies of the membership, expanding opportunities for networking among ADARA colleagues and supporting positive public policies for individuals who are Deaf or Hard of Hearing. In achieving the mission, ADARA members are committed to: full access for members to all aspects of the organization's business, including; Board matters, conference planning, presentations and journal publications, recognizing and affirming the ethnic, racial, and cultural diversity of the membership, and fostering an inclusive language community through the use of American Sign Language, signed communication, and other communication strategies used by all members at ADARA events in order to strive for barrier-free communication.

**Contact:**

**Location:** PO Box 480, Myersville, MD 21773

**Email:** [Adaraorgn@aol.com](mailto:Adaraorgn@aol.com)

**Website:** [Adara.org](http://Adara.org)

## Parent Networks and Support Organizations

### Early Hearing Detection and Intervention Program

The EHDI Program is a part of the Michigan Department of Community Health and works with hospitals and clinics to identify newborns and infants who have a hearing loss. While the hospitals and midwives do the hearing screens on the newborns, the EHDI program is working with community providers and developing information for families. The EHDI program goals for the first six months of life include: The goals for the EHDI Program are called "**1-3-6**".

- "**1**" - All infants are [screened](#) for hearing loss no later than **1 month** of age, preferably before hospital discharge.
- "**3**" - All infants who do not pass the screening will have a [diagnostic](#) audiologic evaluation no later than **3 months** of age.
- "**6**" - All infants identified with a hearing loss receive appropriate [early intervention](#) services no later than **6 months** of age.

Even if your baby passes the newborn hearing test, hearing can change. A baby can develop a hearing loss after .Family history of hearing loss or illness such as measles, mumps or meningitis can also affect hearing. If your baby has three or more ear infections, or if you suspect a hearing or speech problem, tell your baby's doctor right away to determine if further hearing testing is recommended.

**Contact:**

**Phone:** (517)335-8955

**Fax:** (517) 335-8036

**Website:** [www.michigan.gov/EHDI](http://www.michigan.gov/EHDI)

### Guide-By-Your-Side Program

The Guide-By-Your-Side program is an exciting program that provides an opportunity for families; who have just learned of their child's hearing loss, to meet with another parent of a deaf, or hard of hearing child whom understands what the new family may be experiencing and can answer their questions.

**Contact:** Karen Wisinski, Parent Consultant,

**MI-EHDI**

**Phone:**(517)335-8955(V)

**Fax:** (517) 355-8036

**Direct:** (517) 241-0766

**Email:** [WisinskiK@michigan.gov](mailto:WisinskiK@michigan.gov)

### Michigan Hands and Voices

The **Michigan Hands & Voices** chapter is an organization dedicated to non-biased support to families who have children who are deaf or hard of hearing. We provide activities and information statewide to parents and professionals that may include outreach events, education seminars, advocacy, parent-to-parent networking, and newsletters. We believe that families can make the best choices for their child if they have access to good information and support. We would like every child identified with a hearing loss to have access to all the educational options available. It is important that children and families are able to talk with others who have similar experiences and we meet this need by offering statewide and separate regional events annually.

**Website:** <http://www.mihandsandvoices.org/>

**Facebook:**

<https://www.facebook.com/groups/mihandsandvoices/>

**Email:** [mihandsandvoices@gmail.com](mailto:mihandsandvoices@gmail.com)

**Contact phone:** 248-845-8762

**Mailing address:**

Michigan Hands & Voices  
P.O. Box 10038  
Lansing, Michigan 48901

## **Michigan Chapter of AG Bell Association for Deaf and Hard of Hearing**

The Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) is a lifelong resource, support network, and advocate for listening, learning, talking and living independently with hearing loss. Through publications, outreach, training, scholarships and financial aid, AG Bell promotes the use of spoken language and hearing technology. The **Michigan Chapter** supports all of the initiatives of the national AG Bell organization with a focus on Michigan communities, families, education, and advocacy. We work on a variety of activities in the state of Michigan from IDEA, Summer Camps for kids with hearing loss, conferences, seminars, and awareness of issues that affect the deaf and hard of hearing.

**Contact:** Shon Halacka – President

**Email:** [listening@miagbell.org](mailto:listening@miagbell.org)

**Website:** [www.miagbell.org](http://www.miagbell.org)

**Contact:** Shon Halacka – President

**Mailing address:** PO Box 250137, Franklin, MI 48025

## **Hearing Loss Association of Michigan**

Hearing Loss Association of Michigan is a non-profit, tax exempt 501-3c organization with a mission to help improve the lives of deaf and Hard of Hearing citizens of Michigan. HLA-MI is affiliated with the Hearing Loss Association of America (HLAA). There are numerous local chapters throughout Michigan, including a Cochlear Implant chapter that moves around the state for their meetings including Western Wayne County, Macomb County, Oakland County, Washtenaw County, Kent County, Ingham County and Kalamazoo Counties.

**Website:** <http://www.hearingloss-mi.org>

**Facebook:** <https://www.facebook.com/HearingLossAssociation.MI>

**Email:** [Ekobylak@comcast.net](mailto:Ekobylak@comcast.net)

## **Michigan Deaf Association**

Michigan Deaf Association, Inc. (MDA) is a non-profit, tax exempt 501-3c organization with a mission to help improve the lives of Deaf and Hard of Hearing citizens of Michigan. MDA is affiliated with the National Association of the Deaf (NAD) whose mission is to promote, protect, and preserve the rights and quality of life of Deaf and hard of Hearing individuals in the United States of America.

**Website:** <http://www.mideaf.org>

**Facebook:** <https://www.facebook.com/groups/173219933284/>

## **Detroit Parent Network**

**Detroit Parent Network** is a premier parent organization that transforms parents to make Detroit a better place to raise and educate children. Detroit Parent Network works to improve parent involvement in education by offering workshops, practical tools, written materials and leadership development, all designed to build a constituency of powerful parents for change.

Detroit Parent Network, in partnership with Detroit Public Schools, manages eight Parent Resource Centers (PRC). Additionally, a Citywide PRC operates inside of Detroit Parent Network's building, available to serve the needs of **all Southeast Michigan parents**. The PRCs are designed to involve, connect and empower parents to help children reach academic success and serve as a hub for training and resources.

**Contact:**

**Phone:** (313) 832-0617

**Fax:** (313) 832-0623

**Location:** 726 Lothrop Rd., Detroit, MI 48202

**Website:** <http://www.detroitparentnetwork.org>

**Email:** [emailus@detroitparentnetwork.org](mailto:emailus@detroitparentnetwork.org)

## **Parent of Hearing Impaired Children (Grand Rapids)**

The Parent of Hearing Impaired Children's program serves families of students aged 0-25 in the Grand Rapids area. Monthly meetings are held.

**Contact:**

**Phone/Videophone:** (616)819-3070(V/VP)

**Fax:** (616)819-3239(Fax)

**Location:** 2036 Chesaning Dr. SE, Grand Rapids, MI 49506

## **Family support Network**

The Family Support Network provides family support and advocacy through a system of parent consultants and local groups throughout Michigan. FSN helps assist with: finding families who have children with the same medical concerns, enrollment into **the Children's Special Health Care Services** Plan, assurance of timely service provision, and navigating "the system."

**Contact:**

**Toll Free:** (800)359-3722(V)

## **Hearing Loss Association of America (National)**

The Hearing Loss Association of America (HLAA) is the nation's leading organization representing people with hearing loss. HLAA provides assistance and resources for people with hearing loss and their families to learn how to adjust to living with hearing loss. HLAA is working to eradicate the stigma associated with hearing loss and raise public awareness about the need for prevention, treatment, and regular hearing screenings throughout life. The Hearing Loss Association of America impacts on communication access, public policy, research, public awareness, and service delivery related to hearing loss. Its national support network includes an office in the Washington D.C. area, 14 state organizations, and HLAA Chapters and state organizations across the country. HLAA brings consumers and policy makers together to learn about communication access at the national, state and local levels. HLAA staff works at the national level to affect legislation that impacts people with hearing.

**Contact:**

**Phone:** (301)657-2248(V/VP)

**Fax:** (301)913-9413(Fax)

**Website:** [www.Hearingloss.org](http://www.Hearingloss.org)

**Location:** 7910 Woodmont Ave, Suite 1200, Bethesda, MD 20814

## **Alexander Graham Bell Association for the Deaf and Hard of Hearing (National)**

The AG Bell Academy for Listening and Spoken Language (the Academy) is an independently governed, subsidiary corporation of The Alexander Graham Bell Association for the Deaf and Hard of Hearing. The Academy was established in 2005 and envisions a future where individuals and families will have qualified listening and spoken language professionals available in their immediate geographic area. The Academy is uniquely positioned to advance the revolutionary global opportunity for Deaf or hard of hearing individuals to listen and talk via proven technologies and with guidance and education from certified professionals. The AG Bell Academy for Listening and Spoken Language is a 501(c) (6) nonprofit organization.

**Contact:**

**Phone:** (202)337-5220(V)

**Videophone:** (202)337-5221(VP)

**Fax:** (202)337-8314(Fax)

**Email:** [Infor@agbell.org](mailto:Infor@agbell.org)(Email)

**Website:** [Agbell.org](http://Agbell.org)

**Location:** 3417 Volta Place, Washington, DC 20007



## **American Society for Deaf Children (National)**

We believe Deaf or hard-of-hearing children are entitled to full communication access in their home, school, and community. We also believe that language development, respect for the Deaf, and access to Deaf and hard-of-hearing role models are important to assure optimal intellectual, social, and emotional development. We believe that consideration of communication opportunities for deaf and hard-of-hearing children should be based on facts. Research consistently demonstrates that fluency in sign language and English offers Deaf children (including those with cochlear implants) and hard-of-hearing children optimal opportunities for social and academic success, and thus both should be part of their language-rich environment. We believe there should be access to identification and intervention by qualified providers, family involvement, and educational opportunities equal to those provided for hearing children. The goal should be to provide children what they need in order to become self-supporting and fulfilled adults. We affirm that parents have the right and responsibility to be primary decision-makers and advocates. For this role, parents need education, access to information, and support.

**Contact:**

**Toll Free:** (800)942-2732(Toll Free)

**Videophone:** (202)644-9204(VP)

**Email:** [Asdc@deafchildren.org](mailto:Asdc@deafchildren.org)(Email)

**Website:** [Deafchildren.org](http://Deafchildren.org)

**Location:** #2047, 800 Florida Avenue NE,  
Washington DC 20002

## **Hands and Voices (National)**

Hands & Voices is dedicated to supporting families with children who are Deaf or Hard of Hearing without a bias around communication modes or methodology. We're a parent-driven, non-profit organization providing families with the resources, networks, and information they need to improve communication access and educational outcomes for their children. Our outreach activities, parent/professional collaboration, and advocacy efforts are focused on enabling Deaf and Hard-of-Hearing children to reach their highest potential.

**Contact:**

**Toll free:** (866) 422-0422(Toll Free)

**Phone:** (303) 492-6283 (V)

**Email:**

[Parentadvocate@handsandvoices.org](mailto:Parentadvocate@handsandvoices.org)(Email)

**Website:** [Handsandvoices.org](http://Handsandvoices.org)

**Location:** PO Box 3093, Boulder, CO 80307

## **Professional Associations**

### **Michigan Academy of Audiology (statewide)**

The Michigan Academy of Audiology is organized for the purpose of promoting the public good by fostering the growth, development, recognition, and status of the profession of Audiology and its members within the State of Michigan. As a professional, member based organization the actions of the Academy should be based upon the welfare of its members. It is assumed that the recipients of audiology services can best be served if the needs of the Academy membership are properly met.

Contact:

Website: [Mi-hearing.org](http://Mi-hearing.org)

### **Michigan Speech and Hearing Association (statewide)**

The mission of the Michigan Speech-Language-Hearing Association (MSHA) is to provide professional support and development, public awareness and advocacy for professionals in communication sciences and disorders and the individuals they serve.

Contact:

Phone: (517)332-5691(V)

Fax: (517)332-5870(Fax)

Email: [Msha@ix.netcom.com](mailto:Msha@ix.netcom.com)(Email)

Website: [Michiganspeechhearing.org](http://Michiganspeechhearing.org)

Location: 790 W. Lake Lansing Rd Ste 500A, East Lansing, MI 48823

### **Michigan School Professionals for Students who are Deaf and Hard of Hearing – (State wide)**

Michigan School Professionals for Students who are Deaf or Hard of Hearing is an organization for professionals in the field of Deaf education to meet regularly throughout the school year. Members discuss and collaborate together on issues related to educational programming, early services, current special education law and various other topics related to the education of students who are Deaf or Hard of Hearing.

Website: <http://www.mspsdhh.org/index.html>

Contact: Ronda Kuhnert

Phone: 269-673-2161 x3775

### **National Associations:**

#### **Academy of Rehabilitative Audiology (National)**

The primary purpose of ARA is to promote excellence in hearing care through the provision of comprehensive rehabilitative and facilitative services.

Contact:

[Ara@audrehab.org](mailto:Ara@audrehab.org)(Email)

[Audrehab.org](http://Audrehab.org)

## **American Academy of Audiology (National)**

The American Academy of Audiology is the world's largest professional organization of, by, and for audiologists. The active membership of more than 11,000 is dedicated to providing quality hearing care services through professional development, education, research, and increased public awareness of hearing and balance disorders.

**Contact:**

**Phone:** (202)544-9334(V)

**Toll Free:** (800)222.2336

**Fax:** (703)476-5157

**Website:** [www .Audiology.org](http://www.Audiology.org)

**Location:** 11480 Commerce Park Drive, Suite 220, Reston, VA 20191

## **American Academy of Otolaryngology--Head and Neck Surgery**

The American Academy of Otolaryngology—Head and Neck Surgery (AAO-HNS) is the world's largest organization representing specialists who treat the ear, nose, throat, and related structures of the head and neck. The Academy represents approximately 12,000 otolaryngologist—head and neck surgeons who diagnose and treat disorders of those areas. The medical disorders treated by our physicians are among the most common that afflict all Americans, young and old. They include chronic ear infection, sinusitis, snoring and sleep apnea, hearing loss, allergies and hay fever, swallowing disorders, nosebleeds, hoarseness, dizziness, and head and neck cancer. The AAO-HNS Foundation works to advance the art, science, and ethical practice of otolaryngology-head and neck surgery through education, research, and lifelong learning.

**Contact:**

**Phone:** (703)836-4444(V)

**Website:** [Entnet.org](http://Entnet.org)

**Location:** 1650 Diagonal Road, Alexandria, VA 22314

## **American Speech--Language--Hearing Association (ASHA) (National)**

ASHA is the national professional, scientific, and credentialing association for more than 166,000 members and affiliates who are audiologists, speech-language pathologists, speech, language, and hearing scientists, audiology and speech-language pathology support personnel, and students. Audiologists specialize in preventing and assessing hearing and balance disorders as well as providing audiology treatment, including hearing aids. Speech-language pathologists identify, assess, and treat speech and language problems, including swallowing disorders.

**Contact:**

**Members Toll free:** (800)498-2071(Members)

**Public Toll free:** (800)638-8255(Non-Members)

**Videophone:** (301)296-5650(VP)

**Fax:** (301)296-8580 (Fax)

**Email:** [Nsslha@asha.org](mailto:Nsslha@asha.org)

**Website:** [www.Asha.org](http://www.Asha.org)

**Location:** 2200 Research Boulevard, Rockville, MD 20850

## **Educational Audiology Association (National)**

The Educational Audiology Association is an international organization of Audiologists and related professionals who deliver a full spectrum of hearing services to all children, particularly those in educational settings. The mission of the Educational Audiology Association is to act as the primary resource and as an active advocate for its members through its publications and products, continuing educational activities, networking opportunities, and other professional endeavors.

**Contact:**

**Toll Free:** (800)460-7322

**Fax:** (303)458-0002

**Email:** [Admin@edaud.org](mailto:Admin@edaud.org)

**Website:** [Edaud.org](http://Edaud.org)

**Location:** 3030 W. 81st Ave., Westminster, CO  
80031

## **Publications**

### **Deafness Research Foundation Hearing Health Magazine**

Hearing Health Foundation is the largest private funder of hearing research, with a mission to prevent and cure hearing loss through groundbreaking research. Since 1958, Hearing Health Foundation has given nearly \$30 million to hearing and balance research, including work that led to cochlear implant technology. In 2011, Hearing Health Foundation launched the Hearing Restoration Project (HRP), a consortium of scientists working on cell regeneration in the ear. HRP's goal is a biologic cure for most types of acquired hearing loss within the next ten years. Hearing Health Foundation also publishes Hearing Health magazine, a free consumer resource on hearing loss and related technology, research, and products. With your help, we can make hearing loss a thing of the past.

**Contact:**

**Phone:** (212) 257-6140(V)

**Toll Free:** (866) 454-3924(V)

**Videophone:** (888)435-6104(VP)

**Fax:** (212)257-6139(Fax)

**Email:**

[Info@hearinghealthfoundation.org](mailto:Info@hearinghealthfoundation.org)(Email)

**Website:** [Drf.org](http://Drf.org)

**Location:** 363 Seventh Avenue, 10th Floor, New  
York, NY 10001

### **Dawn Sign Press :**

**Dawn Sign Press** creates, develops, and publishes quality American Sign Language (ASL) and Deaf culture-related DVDs and books. DSP is dedicated to the principle that Deaf people are the natural experts regarding their language and culture. Over the last three decades the hearing world has become increasingly aware of American Sign Language and Deaf culture. By making an early commitment to developing materials for teaching ASL using up-to-date linguistic knowledge and incorporating video materials, Dawn Sign Press was able to help point the way in ASL education and Deaf studies. Dawn Sign Press seeks out the top people in the fields who teach, serve, and entertain the signing community.

**Website:** <http://www.dawnsign.com>

**Contact:** Video Phone: (858) 768-0428

**Toll Free:** (800) 549-5350

**Voice:** (858) 625-0600

**Fax:** (858) 625-2336

**Location:** 6130 Nancy Ridge Drive, San Diego,  
CA 92121-3223

## DEAF LIFE:

The Deaf Communities own Magazine: A monthly magazine published for and by Deaf People:

**Website:** <http://www.deaflife.com/>

**To subscribe:** [http://www.deaflife.com/subscription\\_services/index.html](http://www.deaflife.com/subscription_services/index.html)

## Service Clubs

### Lions of Michigan

Lions Clubs International is a volunteer organization dedicated to leadership development through community service. Lions is an international network of 1.3 million men and women in 207 countries who work together to answer the needs that challenge communities around the world. They are known for working to end preventable blindness. Lions participate in a vast variety of projects important to their communities. These projects range from cleaning up local parks to providing supplies to victims of natural disasters. There are over 12,000 members in 500+ clubs throughout Michigan.

**Contact:**

**Phone:** (517)887-6640(V)

**Fax:** (517)887-6642(Fax)

**Website:** [Lionsofmi.com](http://Lionsofmi.com)

**Email:** [Lions@acd.net](mailto:Lions@acd.net) (Email)

**Location:** 5730 Executive Drive, Lansing, MI  
48911

### Quota International

Changing lives for deaf, hard-of-hearing and disadvantaged women and children in communities around the world.

**Local Clubs:**

**Flint:** [www.quotaofflint.org](http://www.quotaofflint.org)

**Grand Rapids** [www.quotagr.com](http://www.quotagr.com)

**Iosco County:** [www.quotaofiosco.org](http://www.quotaofiosco.org)

**Kalamazoo:** [www.kzooquota.com](http://www.kzooquota.com)

**Port Huron:** <https://www.facebook.com/pages/Quota-International-of-Port-Huron>

**Traverse City:** [www.facebook.com/quotatraversecity](http://www.facebook.com/quotatraversecity)

**National Location:**

Contact: We Share Foundation, 1420 21st Street NW, Washington DC 20036

Phone: (202).331.9694

Fax: (202).331.4395

Email: [staff@quota.org](mailto:staff@quota.org)

## Speech/Language Therapy

### Easter Seals --Michigan West Michigan Therapy Center (Statewide)

Easter Seals has been helping individuals with disabilities and special needs, and their families, live better lives for more than 90 years. Whether helping someone improve physical mobility, return to work or simply gain greater independence for everyday living, Easter Seals offers a variety of services to help people with disabilities address life's challenges and achieve personal goals.

**Contact:**

**Phone:** (616)942-2081(V)

**Toll Free:** (800)757-3257(V)

**Videophone:** (248)338-1188(VP)

**Website:** [Mi.easterseals.com](http://Mi.easterseals.com)

**Location:** 2399 E. Walton Blvd. Auburn Hills, MI 48326

### Kaufman Children's Center for Speech, Language, Sensory –Motor and Social Connections

The Kaufman Children's Center for Speech, Language, Sensory-Motor, and Social Connections, Inc. provides individual speech and language therapy, occupational therapy, sensory integration therapy, social skills instruction, and applied verbal behavior therapy for children from birth to 17 years old. We offer a warm, family-friendly environment, complete with private observation rooms where parents can follow along with their children's progress.

**Phone:**(248) 737-3430

**FAX:** (248) 737-3433

**Email:** [Kelly@kidspeech.com](mailto:Kelly@kidspeech.com)

**Website:** [www.kidspeech.com](http://www.kidspeech.com)

**Location:** 6625 Daly Rd., West Bloomfield, MI 48322

### Listening and Language Connections

Listening and Language Connections is dedicated to providing the highest level of care and support for individuals with hearing loss at all stages in life: infants and toddlers, school-aged children and adults. Regardless of their age, we love working with our amazing clients and seeing them develop listening and spoken language abilities far beyond what was considered possible just a decade ago.

**Two Locations:** 3639 River Pines Dr., Ann Arbor, MI 48103

24380 Orchard Lake Rd., Suite 102, Farmington, MI 38336

**Phone:** (734) 930-0737

(248) 918-0470

**Website:** [www.llconnections.com](http://www.llconnections.com)

## Vocational Training

### Maro-Employment and Training Association (Statewide)

MARO members provide employment, independent living, and community living supports, skill building, and rehabilitation training to thousands of people with; barriers, severe cognitive and physical disabilities, on welfare, those who have sustained a workplace injury and can't do their previous job, and those returning from prison. MARO members help put people to work and back into the community.

**Contact:** David Price

**Email:** [Dprice@maro.org](mailto:Dprice@maro.org)(Email)

**Phone:** (517)484-5588(V)

**Website:** [Maro.org](http://Maro.org)

**Fax:** (517)484-5411(Fax)

**Location:** P.O. Box 16218 Lansing, MI 48901

### Michigan Rehabilitation Services (statewide)

MRS works with eligible customers and employers to achieve quality employment outcomes and independence for individuals with disabilities. We work in partnership with individuals with disabilities to prepare for and obtain competitive employment, including exploring the possibilities of self-employment, or owning a small business. Employment services to individuals with disabilities are provided in all 83 Michigan counties. MRS also assists employers find and retain qualified workers with disabilities. MRS helps employers save time and money, and maintain a motivated, reliable and dependable workforce. Many locations throughout the state, most Counties have at least one office.

**Contact:** Dwayne A. Haywood

**Wayne County Location:** Cadillac Place 3040 W Grand Blvd - Suite 5-650, Detroit, MI 48202

**Website:** <https://www.michigan.gov/mrs>

**Phone:** (313) 456-1000 (V)

**Fax:** (313) 456-1218

### Michigan Career and Technical Institute: (statewide)

The MCTI conducts vocational and technical training programs and provides the supportive services needed to prepare Michigan citizens with disabilities for competitive employment. Many career choices, dormitory living on site available.

**Phone:** (877) 901-7360 (V)

**Location:** 11611 West Pine Lake Rd., Plainwell, MI 49080

**TTY:** (269) 664-9294

**Website:**

[http://www.michigan.gov/dhs/0,4562,7-124-5453\\_25392\\_40237\\_40242---,00.html](http://www.michigan.gov/dhs/0,4562,7-124-5453_25392_40237_40242---,00.html)

### Goodwill Industries of Greater Detroit (regional)

For 90 years, Goodwill Industries of Greater Detroit has led the region's ongoing battle against unemployment. Goodwill Industries of Greater Detroit estimates it has served nearly 1 million clients and placed almost 90,000 individuals into jobs over its 90 year history. In 2010 alone, Goodwill worked with more than 900 Detroit area employers to place 1,420 people into jobs.

**Contact:** Lorna Utley

**Website:** [Goodwilldetroit.org](http://Goodwilldetroit.org)

**Phone:** (313)964-3900 EXT.8797 (V)

**Location:** 28526 Van Born Road, Westland, MI 48186

**Fax:** (313)964-3909(Fax)

## **New Horizons Rehabilitation Services, Inc.**

New Horizons is a nationally recognized, private, nonprofit rehabilitation agency providing quality vocational training and job placement in Michigan since 1964. Our headquarters is located in Auburn Hills, Michigan and we provide services in the following Michigan counties: Genesee, Huron, Lapeer, Macomb, Monroe, Oakland, Sanilac, St. Clair, Tuscola and Wayne. Our primary goals focus on preparing people with disabilities for competitive employment and providing the necessary skills for our consumers to assume responsibility for their own long-term success. We provide a wide array of vocational and other habilitation services to people with disabilities.

**Contact:** Burrell  
**Phone:** (248)340-0549  
**Fax:** (248)340-0469

**Email:** [lburrell@newhorizonsrehab.org](mailto:lburrell@newhorizonsrehab.org)(Email)  
**Website:** [Newhorizonsrehab.org](http://Newhorizonsrehab.org)  
**Location:** 41108 Vincenti Court, Novi, MI 48375

## **Muslim Family Services (regional)**

Muslim Family Services (MFS) is a division of ICNA Relief and serves to create and implement relief and community development projects by meeting the needs for all persons regardless of race, religion, income status, health status, and other identifying factors. We work to assist and facilitate in the success and flourishing of families based on professional and Islamic teachings.

**Contact:**  
**Phone:** (313) 366-6800(V)  
**Fax:** (313) 366-2978(Fax)

**Website:** [Muslimfamilyservices.org](http://Muslimfamilyservices.org)  
**Location:** 12346 McDougall St, Detroit, MI 48212

## **Jewish Vocational Services (Regional)**

JVS helps people meet life challenges affecting their self-sufficiency through counseling, training and support services in accordance with Jewish values of equal opportunity, compassion, responsibility and the steadfast belief that the best way to help people is to make it possible for them to help themselves.

**Contact:** Nancy Bodgan  
**Phone:** (313) 833-8100  
**Videophone:** (313)833-8321  
**Fax:** (313)833-3393

**Email:** [Nbodgan@jvsdet.org](mailto:Nbodgan@jvsdet.org)(Email)  
**Website:** [Jvsdet.org](http://Jvsdet.org)  
**Location:** 29699 Southfield Road, Southfield, MI 48076

## **Voice INC**

The Employment Services Department at V.O.I.C.E., Inc., takes great pride in consistently delivering person-centered job development and placement services to individuals with a diverse range of skill sets, needs and challenges. Our staff helps individuals make the transition into the workplace by offering support in everything from bridging the communication needs for deaf individuals to recommending adaptive technologies and techniques for those who may need them. We are proud of our consistently high rates of placement and retention for those we assist. The local employers continue to rate our services as professional and helpful in meeting Page 1 of 42 their continuing workforce needs.

**Website:** <http://www.voiceinc-mi.org/>  
**Toll free:** 888-748-6423  
**VideoPhone:** 989-607-2291  
**Fax:** 989-497-9060

**Location:** 4274 State Street, Saginaw, MI 48603



**Notes:**

